

**ADU  
BUILDER  
PROS, INC.**

To whom it may concern

I am writing to enthusiastically recommend HPP CARES, led by Katherine Peoples, for their exceptional management of escrow funding and construction disbursements for the CALHFA ADU grant program. As a contractor closely involved with this program, I have witnessed their remarkable evolution and their commitment to providing excellent customer service while ensuring smooth payment processes that facilitate the prompt progress of projects.

From the onset, HPP CARES has demonstrated a remarkable ability to adapt and grow swiftly, meeting the demands of the CALHFA ADU grant program with efficiency and professionalism. Katherine Peoples leadership has been instrumental in guiding the team towards establishing streamlined procedures that not only meet but exceed industry standards. Their dedication to ensuring that contractors receive timely and accurate payments has significantly contributed to the expeditious completion of numerous projects.

One of the most commendable aspects of HPP CARES' approach is their unwavering focus on customer service. They have consistently gone above and beyond to address the needs and concerns of both contractors and clients, fostering positive relationships built on trust and reliability. Their responsiveness and willingness to assist at every stage of the process have undoubtedly played a pivotal role in the success of the CALHFA ADU grant program.

Furthermore, HPP CARES' commitment to maintaining rigorous standards for payment qualification has been instrumental in safeguarding the integrity of the program. By adhering to stringent criteria, they ensure that funds are allocated responsibly and efficiently, maximizing the impact of the grants and delivering tangible benefits to the community.

In conclusion, I wholeheartedly endorse HPP CARES and Katherine Peoples for their outstanding contributions to the CALHFA ADU grant program. Their dedication, professionalism, and unwavering commitment to excellence have set a benchmark for others to emulate. I am confident that any organization or program fortunate enough to collaborate with them will experience the same level of exemplary service and support.

Please do not hesitate to contact me if you require any further information or clarification regarding my recommendation.

Sincerely,

Bruce Kaylor

President

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